

CONSULTING
ANALYSIS
EXPERTISE
SAFETY RESOURCES

Risk Control Services and Tools



Listening. | Learning. | Leading.®



A full range of value-added services

AVAILABLE TO OUR
POLICYHOLDERS.

As a Church Mutual customer, you have access to our risk control consultants who are ready, nationwide, to help you identify hazards and offer recommendations to help minimize risks. Our staff of experienced and professional consultants bring expertise in the areas of:

- Automobile fleet practices
- Building valuation
- Employee safety
- Fire prevention
- Liability
- Property protection

Our team looks forward to helping you reduce your risk levels and assist in your safety efforts. Together, in partnership, we can help minimize losses and accidents and safeguard your organization.

ON-SITE **risk control** CONSULTING

Helps you identify and correct hazards.

Our risk control consultants will provide valuable expert perspective and suggestions on areas for safety improvement. Consulting services include:

- A thorough, in-person analysis of your facility
- Identification of hazards
- Interviews with key people to discuss your concerns and go over our safety enhancement recommendations



SAFETY COMMITTEE **consultation**



Brings together the right people to drive a proactive safety culture.

Whether you already have a safety committee or would like to put one in place, we can:

- Attend and participate in meetings
- Review existing forms and committee functions
- Identify improvement opportunities and provide best practice recommendations
- Provide safety tools, such as checklists, in-service training and presentations

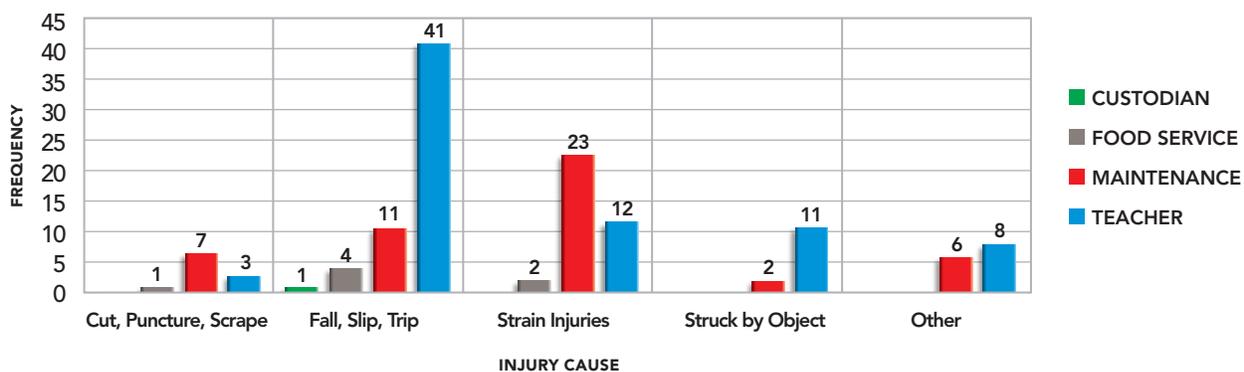
LOSS HISTORY analysis

Uses claims patterns to help break the cycle.

Our risk control consultant will take a close look at the type, frequency and severity of your claims. Together with you, he or she will discuss specific loss control services that can help you make long-term improvements.

Below is an example in which our claim data indicates an opportunity to address slip-and-fall prevention measures with the maintenance staff and teachers. It also indicates a need to take a look at the material handling that is being done by the maintenance staff, which leads to high frequency of strain injuries.

LOSS HISTORY ANALYSIS EXAMPLE



REPLACEMENT COST valuations



Establishes replacement cost values to help make sure you have the right coverage.

Using a specialized tool, we take the time to measure, analyze and evaluate your facilities before recommending an accurate building replacement cost value. As a result, you'll have the information you need to help ensure you are covered in case of a loss.

Ergonomic EVALUATIONS

Provides best practices to reduce workplace injuries.

We see a significant risk for injuries in maintenance, food service, caretaking and administrative environments. That's why we're here to help you better "fit the work to the worker" to minimize risk. This includes:

- Ergonomic assessments and workstation adjustments
- Training to help you recognize and control ergonomic risk factors
- Development of an ergonomic program



Consulting AND RESEARCH CENTER



Trained professionals are ready to provide assistance and get you the answers you need.

Should you ever have a question or need reference materials, our consultants are available via phone or email. They can provide you with best practices for protecting people from injury and safeguarding your property, which can minimize the cost of losses. Examples include:

- Activity specific recommendations, such as swimmer safety, mission trip guidelines and best practices for child care
- Information about local regulations, such as fire codes

We'll research your issue and respond with action-oriented best practice suggestions quickly and accurately.

Safety MATERIALS



Help you enhance safety at your organization.

Our ever-growing library of safety resources is available to all of our policyholders. Included are:

- Posters
- Brochures
- Checklists
- Safety programs
- Videos
- Newsletters
- Presentations
- Webinars

OTHER resources

A host of other opportunities for you to reduce your losses.

Nurse Hotline

- A free hotline for workers' compensation customers
- Helps get the correct care for injuries
- Helps ensure prompt claims reporting, minimizing overall costs

Educational presentations and training

Covers a variety of topics. Examples include:

- Accident investigation cause analysis
- Understanding the costs of occupational accidents
- Ergonomic awareness
- Safety at your organization



Safety articles

- A wide variety of topics available for use in your bulletins or newsletters
- Help educate groups on safety topics
- Help establish a culture of safety

Risk Reporter newsletter

- Available by mail or email
- Covers a wide variety of safety topics
- Special editions are available for worship centers, senior living communities, camps and conference centers and educational facilities



*At Church Mutual, we're committed
to helping you control risk.*

Our risk control services, resources and tools were designed by our highly trained and experienced staff to help you protect your property and, more importantly, your people. Each one was developed to empower you and others in your organization to implement best practices for a safer environment and is available to policyholders at no charge.

Our team of trained professionals is part of an organization that has been successfully managing risk for nearly 120 years. We look forward to developing long-term partnerships with your organization to establish a safety culture that will help reduce and prevent losses.

For more information about any of our services and safety materials, contact one of our risk control managers at (800) 554-2642, ext. 5213, or email riskconsulting@churchmutual.com.



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3000 Schuster Lane | P.O. Box 357 | Merrill, WI 54452-0357 | (800) 554-2642 | www.churchmutual.com

For more information, contact info@churchmutual.com.

Para obtener asistencia inicial en español puede telefonar al (800) 241-9848
o enviar un correo electrónico a la dirección espanol@churchmutual.com.

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