

Your Church Mutual Insurance Company, S.I. (a stock insurer)¹

Service Team

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www.churchmutual.com

PROTECTING
THE GREATER
GOOD[®]



Territory Managers

Deena Turner

dturner@churchmutual.com

States: AL, AR, IN, KY, LA, MI, MS, OH,
TN, WI

(615) 476-8753

Carin Mulvey

cmulvey@churchmutual.com

States: CT, MA, ME, NH, NJ, NY, RI,
PA, VT

(716) 903-8500

Chris Fenn

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States: AZ, DC, DE, FL, GA, MD, NC,
SC, VA, WV

(520) 591-3464

Joshua Davis

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States: CO, IL, IA, KS, MN, MO, ND, NE, OK, SD, WY

(314) 761-5983

Gina Briggs

gbriggs@churchmutual.com

States: AK, ID, NV, NM, OR, TX, UT, WA

(832) 474-5629

Responsible for broker partner growth including recruiting, training, and profitability. From first opportunity to renewal, they are the subject matter experts regarding Church Mutual[®] products and services.

Associate Territory Manager

Myles McTavish

mmctavish@churchmutual.com

(715) 409-3807

Coordinates and assists Territory Managers with broker partner growth including recruiting, training, and profitable growth. Provides regulatory and competitor information to market teams and serves as a portal to Church Mutual products, markets and services.

Service Specialists

Tammy Pyan

tpyan@churchmutual.com

(715) 539-5775

Ginz Kranz

gkranz@churchmutual.com

(715) 539-4890

Kristin Jacobson

kjacobson@churchmutual.com

(715) 539-5726

Focused on large accounts, they help steward the customer experience with Church Mutual. From the proposal meeting to the post renewal service agreement, they facilitate meetings with risk control, claims, and underwriting. They address global needs by facilitating requests for cobranding of marketing materials and coordinate access to our online resources.

Claims Service Coordinators

Dan Hanson

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(715) 539-5822

Pat Clohessy

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(715) 539-4409

Maria Kinney

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(717) 203-1868

Brad Lammers

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(715) 539-4412

They are your point of contact for claims, claim reviews, service inquiries, and special handling solutions. They oversee the implementation and execution of claims.

Risk Control Service Coordinator

Pete Denando

pdenando@churchmutual.com

(630) 947-5527

Kay Dee Lange

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(715) 539-4848

Develops Risk Control service plans for your customers. Overseeing the implementation and execution of all Risk Control services.

¹Church Mutual is a stock insurer whose policyholders are members of the parent mutual holding company formed on 01/01/2020. S.I. = a stock insurer.

| Underwriting/Centers of Excellence | |
|---|--|
| Religious Organizations | Brian Seeger Underwriting Supervisor bseeger@churchmutual.com (715) 539-4791 |
| Senior Living | Jim Ketterson Director - Senior Living jketterson@churchmutual.com (715) 539-5887 |
| Nonprofit | Nicole Jolley Director - Nonprofit njolley@churchmutual.com (715) 539-4767 |
| Public Schools | Kasey Baker Manager of Broker Relations & Distribution kbaker@cmregent.com (717) 790-2322 |
| Camps & Conferences | Tracy Schmeltzer Director - Camps & Conferences tschmeltzer@churchmutual.com (715) 539-4771 |
| Quick References | |
| New Business | submissions@churchmutual.com |
| Correspondence including Renewal Submissions and Endorsements on an Acord Change Request Form - please send to the appropriate Center of Excellence for processing | Camps - camps@churchmutual.com Non Profit + Human Services - nonprofits@churchmutual.com Religious - cmbrokerspecialtymarkets@churchmutual.com Senior Living - cmseniorliving@churchmutual.com |
| Responsible for handling all billing and commission questions | brokerbillingandcommissionsupport@churchmutual.com |
| Coordinates audits and responsible for any audit questions | premiumaudit@churchmutual.com |
| Loss Run Requests | lossruns@churchmutual.com |